

CHESTERFIELD COUNTY, VIRGINIA 2008 SURVEY

Benchmark Report



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UNDERSTANDING THE BENCHMARK COMPARISONS

COMPARISON DATA

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in citizen surveys from approximately 500 jurisdictions whose residents evaluated local government services and gave their opinion about the quality of community life. The Chesterfield County chose to have comparisons made to the entire database and to communities in the state of Virginia. A benchmark comparison (the average rating from all the comparison jurisdictions where a similar question was asked) has been provided when a similar question on the Chesterfield County survey was included in NRC's database and there were at least five jurisdictions in which the question was asked.

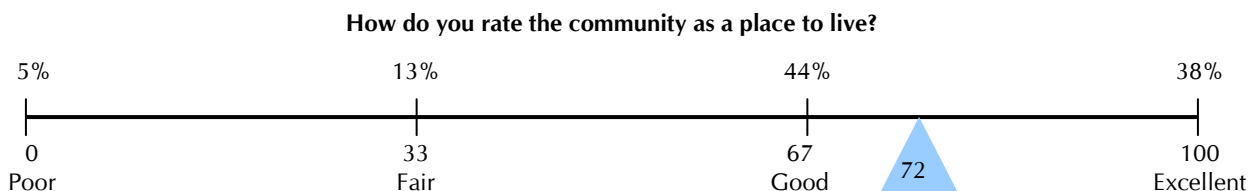
PUTTING EVALUATIONS ONTO THE 100-POINT SCALE

Although responses to many of the evaluative questions were made on a 4 point scale with 1 representing the best rating and 4 the worst, the benchmarks are reported on a common scale where 0 is the worst possible rating and 100 is the best possible rating. The 95 percent confidence interval around an average score on the 100-point scale is no greater than plus or minus 1.4 points based on all respondents.

The 100-point scale is not a percent. It is a conversion of responses to an average rating. Each response option is assigned a value that is used in calculating the average score. For example, "excellent" = 100, "good" = 67, "fair" = 33 and "poor" = 0. If everyone reported "excellent," then the average rating would be 100 on the 100-point scale. Likewise, if all respondents gave a "poor," the result would be 0 on the 100-point scale. If half the respondents gave a score of "excellent" and half gave a score of "poor," the average would be in the middle of the scale (like the center post of a teeter totter) between "fair" and "good." An example of how to convert survey frequencies into an average rating appears below.

Example of Converting Responses to the 100-point Scale

How do you rate the community as a place to live?						
Response option	Total with "don't know"	Step 1: Remove the percent of "don't know" responses	Total without "don't know"	Step 2: Assign scale values	Step 3: Multiply the percent by the scale value	Step 4: Sum to calculate the average rating
Excellent	36%	$= 36 \div (100-5) =$	38%	100	$= 38\% \times 100 =$	38
Good	42%	$= 42 \div (100-5) =$	44%	67	$= 44\% \times 67 =$	30
Fair	12%	$= 12 \div (100-5) =$	13%	33	$= 13\% \times 33 =$	4
Poor	5%	$= 5 \div (100-5) =$	5%	0	$= 5\% \times 0 =$	0
Don't know	5%		—			
Total	100%		100%			72



INTERPRETING THE RESULTS

Average ratings are compared when similar questions are included in NRC's database, and there are at least five jurisdictions in which the question was asked. Where comparisons are available, three numbers are provided in the table. The first column is your jurisdiction's rating on the 100-point scale. The second column is the rank assigned to your jurisdiction's rating among jurisdictions where a similar question was asked. The third column is the number of jurisdictions that asked a similar question. The fourth column shows the comparison of your jurisdiction's average rating (column one) to the benchmark.

The comparison: "above," "below" or "similar" comes from a statistical comparison of your jurisdiction's rating to the benchmark (the average rating from all the comparison jurisdictions where a similar question was asked). Differences of more than 1.4 points on the 100-point scale between your jurisdiction's ratings and the average based on the appropriate comparisons from the database are considered "statistically significant," and thus are marked as "above" or "below" the benchmark. When differences between your jurisdiction's ratings and the benchmarks are 1.4 points or fewer, they are marked as "similar to" the benchmark.

NATIONAL BENCHMARK COMPARISONS

National Benchmarks				
	Chesterfield County average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Rating/Police services	78	63	322	Above
Rating/The adequacy of the County's crime prevention programs	64	103	228	Above
Rating/Response time of the Police Department	76	16	57	Above
Rating/Response time of the Fire Dept	87	8	36	Above
Rating/Fire and emergency medical services	82	17	34	Above
Rating/Response time of Emergency Medical Services	91	3	16	Above
Rating/The County's recycling services	72	116	232	Above
Rating/The maintenance of roads in Chesterfield County	55	116	327	Above
Rating/Public water and wastewater services provided by County Utilities Dept	68	68	203	Above
Rating/Public library services in the County	83	44	229	Above
Rating/The maintenance of libraries	79	3	8	Above
Rating/Parks in the County	78	63	233	Above
Rating/The maintenance of Parks	73	5	16	Above
Rating/Recreational programs and services provided by the County	71	9	18	Above
Rating/planning services	46	26	39	Below
Rating/Animal control services	61	110	232	Above
Rating/Social Services in the County	60	4	7	Below
Rating/Availability of medical and health services	76	6	129	Above
Rating/County services available for senior citizens	58	143	210	Below
Rating/Services for children & youth not including public schools	64	48	180	Above
Rating/Employees on overall customer service	69	151	274	Similar
Rating/Employees on courtesy	73	62	76	Below
Rating/Chesterfield County employees on knowledge about County services	68	192	237	Below
Rating/Employees on timeliness in responding to questions and concerns	65	21	31	Below
Rating/The quality of governmental services	67	141	309	Similar
Sat/w Chesterfield County government	67	11	46	Above
Rating/Quality of management of the County	59	12	21	Similar
Sat/ with value of services provided relative to taxes paid	66	124	278	Above
Rating/County in getting citizens views & opinions before making major decisions	46	166	206	Below
Rating/Museums & historical sites in Chesterfield County	60	7	9	Below
Rating/Education provided by Chesterfield County Public Schools	76	31	165	Above

National Benchmarks				
	Chesterfield County average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Rating/Overall cleanliness and appearance of the County	69	86	246	Above
Rating/Preservation and protection of historic resources	67	7	13	Similar
Rating/Overall quality of life in Chesterfield County	77	101	331	Above
Rating/Job opportunities in Chesterfield County	51	123	199	Below
Rating/Ease of starting a new business in Chesterfield County	49	8	11	Below
Rating/Chesterfield County as a place to raise children	79	75	266	Above
Rating/Chesterfield as place to live compared to other cities or counties where you have lived	77	130	272	Above
Rating/Recreational opportunities in County	67	76	211	Above
Safety/In your neighborhood during the night	79	79	230	Above
Safety/In your home	87	2	7	Above
Safety/In your neighborhood during the day	88	150	237	Similar
Rating/Availability of safe affordable housing choices in County	55	35	229	Above
Safety/In County parks during the day	79	113	142	Below
Safety/In County parks at night	51	84	142	Below
Rating/Mental Health, Mental Retardation or Substance Use services provide by the County	60	7	17	Above

JURISDICTIONS INCLUDED IN NATIONAL BENCHMARK COMPARISONS

List below are the jurisdictions included in the national benchmark comparisons provided for the Chesterfield County followed by its 2000 population according to the U.S. Census.

Alabaster, AL.....	22,169	Lodi, CA.....	56,999	Boulder, CO.....	94,673
Auburn, AL.....	42,987	Long Beach, CA.....	461,522	Boulder County, CO .	291,288
Gulf Shores, AL.....	5,044	Lynwood, CA.....	69,845	Breckenridge, CO.....	2,408
Tuskegee, AL.....	11,846	Menlo Park, CA.....	30,785	Broomfield, CO.....	38,272
Valdez, AK.....	4,036	Mission Viejo, CA.....	93,102	Castle Rock, CO.....	20,224
Avondale, AZ.....	35,883	Morgan Hill, CA.....	33,556	Colorado Springs, CO.....	360,890
Chandler, AZ.....	176,581	Mountain View, CA	70,708	Craig, CO.....	9,189
Cococino County, AZ.....	116,320	Newport Beach, CA	70,032	Crested Butte, CO.....	1,529
Dewey-Humboldt, AZ.....	6,295	Palm Springs, CA.....	42,807	Denver (City and County), CO.....	554,636
Flagstaff, AZ.....	52,894	Palo Alto, CA.....	58,598	Douglas County, CO.	175,766
Florence, AZ.....	17,054	Poway, CA.....	48,044	Durango, CO.....	13,922
Goodyear, AZ.....	18,911	Rancho Cordova, CA ..	55,060	Eagle County, CO.....	41,659
Marana, AZ.....	13,556	Redding, CA.....	80,865	Englewood, CO.....	31,727
Peoria, AZ.....	108,364	Richmond, CA.....	99,216	Fort Collins, CO.....	118,652
Phoenix, AZ.....	1,321,045	Riverside, CA.....	255,166	Frisco, CO.....	2,443
Prescott Valley, AZ.....	25,535	San Bernardino County, CA.....	1,709,434	Fruita, CO.....	6,478
Queen Creek, AZ.....	4,316	San Francisco, CA.....	776,733	Georgetown, CO.....	1,088
Safford, AZ.....	9,232	San Jose, CA.....	894,943	Golden, CO.....	17,159
Scottsdale, AZ.....	202,705	San Rafael, CA.....	56,063	Grand County, CO.....	12,442
Sedona, AZ.....	10,192	San Ramon, CA.....	44,722	Grand Junction, CO	41,986
Tempe, AZ.....	158,625	Santa Barbara County, CA.....	399,347	Greenwood Village, CO.....	11,035
Tucson, AZ.....	486,699	Santa Monica, CA.....	84,084	Highlands Ranch, CO .	70,931
Yuma, AZ.....	77,515	South Lake Tahoe, CA.	23,609	Hot Sulphur Springs, CO .	521
Yuma County, AZ.....	160,026	Stockton, CA.....	243,771	Jefferson County, CO	527,056
Fayetteville, AR.....	58,047	Sunnyvale, CA.....	131,760	Lakewood, CO.....	144,126
Fort Smith, AR.....	80,268	Walnut Creek, CA.....	64,296	Larimer County, CO..	251,494
Hot Springs, AR.....	35,613	Calgary, Canada.....	878,866	Lone Tree, CO.....	4,873
Agoura Hills, CA.....	20,537	District of Saanich, Victoria, Canada	103,654	Longmont, CO.....	71,093
Bellflower, CA.....	72,878	Edmonton, Canada....	666,104	Louisville, CO.....	18,937
Benicia, CA.....	26,865	Guelph, Ontario, Canada.....	114,943	Loveland, CO.....	50,608
Brea, CA.....	35,410	Kelowna, Canada.....	96,288	Mesa County, CO.....	116,255
Brisbane, CA.....	3,597	North Vancouver, Canada.....	44,303	Montrose, CO.....	12,344
Burlingame, CA.....	28,158	Oakville, Canada.....	144,738	Northglenn, CO.....	31,575
Capitola, CA.....	10,033	Prince Albert, Canada .	34,291	Parker, CO.....	23,558
Carlsbad, CA.....	78,247	Thunder Bay, Canada	109,016	Pitkin County, CO.....	14,872
Chula Vista, CA.....	173,556	Victoria, Canada.....	78,057	Silverthorne, CO.....	3,196
Claremont, CA.....	33,998	Whitehorse, Canada....	19,058	Steamboat Springs, CO .	9,815
Concord, CA.....	121,780	Yellowknife, Canada ...	16,541	Sterling, CO.....	11,360
Cupertino, CA.....	50,546	Arapahoe County, CO	487,967	Summit County, CO ...	23,548
Del Mar, CA.....	4,389	Archuleta County, CO...	9,898	Thornton, CO.....	82,384
Dublin, CA.....	29,973	Arvada, CO.....	102,153	Vail, CO.....	4,531
El Cerrito, CA.....	23,171	Aspen, CO.....	5,914	Westminster, CO.....	100,940
Galt, CA.....	19,472	Aurora, CO.....	276,393	Wheat Ridge, CO.....	32,913
La Mesa, CA.....	54,749			Coventry, CT.....	11,504
Laguna Beach, CA.....	23,727			Hartford, CT.....	121,578
Livermore, CA.....	73,345				

Manchester, CT	54,740	Cartersville, GA.....	15,925	Lenexa, KS.....	40,238
Wethersfield, CT	26,271	Decatur, GA.....	18,147	Merriam, KS.....	11,008
Windsor, CT.....	28,237	Roswell, GA.....	79,334	Mission, KS.....	9,727
Dover, DE	32,135	Smyrna, GA	40,999	Olathe, KS	92,962
Belleair Beach, FL.....	1,751	Suwanee, GA	8,725	Overland Park, KS....	149,080
Bonita Springs, FL.....	32,797	Honolulu, HI.....	876,156	Salina, KS.....	45,679
Brevard County, FL....	476,230	Maui, HI	128,094	Wichita, KS.....	344,284
Cape Coral, FL.....	102,286	Boise, ID.....	185,787	Bowling Green, KY	49,296
Charlotte County, FL .	141,627	Moscow, ID	21,291	Daviess County, KY	91,545
Clearwater, FL	108,787	Batavia, IL	23,866	Jefferson Parish, LA ...	455,466
Collier County, FL	251,377	Centralia, IL	14,136	New Orleans, LA	484,674
Cooper City, FL	27,939	Collinsville, IL	24,707	Orleans Parish, LA	484,674
Coral Springs, FL	117,549	DeKalb, IL.....	39,018	Saco, ME.....	16,822
Dania Beach, FL	20,061	Elmhurst, IL	42,762	College Park, MD	24,657
Daytona Beach, FL	64,112	Evanston, IL.....	74,239	Gaithersburg, MD.....	52,613
Delray Beach, FL	60,020	Gurnee, IL.....	28,834	La Plata, MD.....	6,551
Destin, FL.....	11,119	Highland Park, IL	31,365	Montgomery County,	
Duval County, FL	778,879	Homewood, IL.....	19,543	MD.....	873,341
Escambia County, FL .	294,410	Lincolnwood, IL.....	12,359	Ocean City, MD	7,173
Eustis, FL	15,106	Naperville, IL	128,358	Rockville, MD.....	47,388
Gainesville, FL	95,447	Normal, IL.....	45,386	Takoma Park, MD.....	17,299
Hillsborough County,		Oak Park, IL	39,803	Andover, MA	31,247
FL.....	998,948	O'Fallon, IL.....	21,910	Barnstable, MA	47,821
Kissimmee, FL	47,814	Palatine, IL	65,479	Burlington, MA	22,876
Melbourne, FL.....	71,382	Park Ridge, IL	37,775	Cambridge, MA	101,355
Miami Beach, FL	87,933	Peoria County, IL	183,433	Needham, MA	28,911
North Palm Beach, FL..	12,064	Riverside, IL	8,895	Shrewsbury, MA	31,640
North Port, FL.....	22,797	Sherman, IL.....	2,871	Worcester, MA.....	172,648
Oakland Park, FL.....	30,966	Shorewood, IL.....	7,686	Ann Arbor, MI	114,024
Ocoee, FL	24,391	Skokie, IL	63,348	Battle Creek, MI.....	53,364
Oldsmar, FL	11,910	Sugar Grove, IL	3,909	Delhi Township, MI....	22,569
Oviedo, FL	26,316	Wilmington, IL	5,134	Escanaba, MI.....	13,140
Palm Bay, FL	79,413	Woodridge, IL	30,934	Gladstone, MI	5,032
Palm Beach, FL.....	10,468	Fishers, IN.....	37,835	Howell, MI	9,232
Palm Beach County,		Munster, IN.....	21,511	Meridian Charter	
FL.....	1,131,184	Ames, IA	50,731	Township, MI	38,987
Palm Beach Gardens,		Ankeny, IA	27,117	Novi, MI	47,386
FL.....	35,058	Bettendorf, IA.....	31,275	Oakland Township,	
Palm Coast, FL.....	32,732	Cedar Falls, IA.....	36,145	MI	13,071
Pinellas County, FL....	921,482	Davenport, IA	98,359	Ottawa County, MI ...	238,314
Port Orange, FL	45,823	Des Moines, IA	198,682	Sault Sainte Marie, MI.	16,542
Sanford, FL	38,291	Indianola, IA	12,998	South Haven, MI.....	5,021
Sarasota, FL	52,715	Iowa County, IA	15,671	Troy, MI.....	80,959
Seminole, FL	10,890	Marion, IA.....	7,144	Village of Howard	
South Daytona, FL.....	13,177	Sheldahl, IA	336	City, MI	1,585
St. Cloud, FL.....	20,074	Slater, IA	1,306	Blue Earth, MN	3,621
Tallahassee, FL	150,624	Urbandale, IA	29,072	Carver County, MN	70,205
Titusville, FL.....	40,670	Waukee, IA	5,126	Chanhassen, MN	20,321
Volusia County, FL	443,343	West Des Moines, IA ..	46,403	Dakota County, MN..	355,904
Walton County, FL	40,601	Arkansas City, KS	11,963	Fridley, MN	27,449
Winter Park, FL	24,090	Chanute, KS	9,411	Hutchinson, MN	13,080
Albany, GA	76,939	Fairway, KS	3,952	Mankato, MN	32,427
Alpharetta, GA	34,854	Lawrence, KS	80,098	Maple Grove, MN.....	50,365

Maplewood, MN 34,947
 Mayer, MN 554
 Medina, MN 4,005
 Minneapolis, MN 382,618
 North Branch, MN 8,023
 Prior Lake, MN 15,917
 Scott County, MN 89,498
 St. Cloud, MN 59,107
 St. Louis County,
 MN 200,528
 Washington County,
 MN 201,130
 Woodbury, MN 46,463
 Starkville, MS 21,869
 Blue Springs, MO 48,080
 Branson, MO 6,050
 Clay County, MO 184,006
 Columbia, MO 84,531
 Creve Coeur, MO 16,500
 Ellisville, MO 9,104
 Grandview, MO 24,881
 Independence, MO .. 113,288
 Joplin, MO 45,504
 Kansas City, MO 441,545
 Lee's Summit, MO 70,700
 Maryland Heights,
 MO 25,756
 Maryville, MO 10,581
 O'Fallon, MO 46,169
 Raymore, MO 11,146
 Bozeman, MT 27,509
 Missoula, MT 57,053
 Cedar Creek, NE 396
 Kearney, NE 27,431
 La Vista, NE 11,699
 Carson City, NV 52,457
 Henderson, NV 175,381
 North Las Vegas, NV . 115,488
 Reno, NV 180,480
 Sparks, NV 66,346
 Washoe County, NV . 339,486
 Dover, NH 26,884
 Lebanon, NH 12,568
 Lyme, NH 1,679
 Willingboro Township,
 NJ 33,008
 Alamogordo, NM 35,582
 Albuquerque, NM 448,607
 Bloomfield, NM 6,417
 Farmington, NM 37,844
 Rio Rancho, NM 51,765
 Beekman, NY 11,452
 Canandaigua, NY 11,264

New York City,
 NY 8,008,278
 Asheville, NC 68,889
 Cary, NC 94,536
 Charlotte, NC 540,828
 Concord, NC 55,977
 Davidson, NC 7,139
 Durham, NC 187,038
 High Point, NC 85,839
 Hudson, NC 3,078
 Kannapolis, NC 36,910
 Knightdale, NC 5,958
 Mooresville, NC 18,823
 Wilmington, NC 90,400
 Winston-Salem, NC... 185,776
 Wahpeton, ND 8,586
 Blue Ash, OH 12,513
 Delaware, OH 25,243
 Dublin, OH 31,392
 Hudson, OH 22,439
 Kettering, OH 57,502
 Lebanon, OH 16,962
 Orange Village, OH 3,236
 Sandusky, OH 27,844
 Springboro, OH 12,380
 Westerville, OH 35,318
 Broken Arrow, OK 74,839
 Edmond, OK 68,315
 Oklahoma City, OK .. 506,132
 Stillwater, OK 39,065
 Ashland, OR 19,522
 Bend, OR 52,029
 Corvallis, OR 49,322
 Eugene, OR 137,893
 Gresham, OR 90,205
 Jackson County, OR .. 181,269
 Keizer, OR 32,203
 Lake Oswego, OR 35,278
 Multnomah County,
 OR 660,486
 Portland, OR 529,121
 Borough of Ebensburg,
 PA 3,091
 Cranberry Township,
 PA 23,625
 Cumberland County,
 PA 213,674
 Ephrata Borough, PA ... 13,213
 Kutztown Borough, PA.. 5,067
 Lower Providence
 Township, PA 22,390
 Philadelphia, PA 1,517,550
 State College, PA 38,420

Upper Merion
 Township, PA 28,863
 East Providence, RI 48,688
 Newport, RI 26,475
 Greenville, SC 10,468
 Mauldin, SC 15,224
 Pickens County, SC... 110,757
 Rock Hill, SC 49,765
 Sioux Falls, SD 123,975
 Cookeville, TN 23,923
 Nashville, TN 545,524
 Oak Ridge, TN 27,387
 White House, TN 7,220
 Austin, TX 656,562
 Benbrook, TX 20,208
 Bryan, TX 34,733
 Corpus Christi, TX.... 277,454
 Dallas, TX 1,188,580
 Duncanville, TX 36,081
 El Paso, TX 563,662
 Fort Worth, TX 534,694
 Grand Prairie, TX 127,427
 Hurst, TX 36,273
 Hutto, TX 1,250
 Irving, TX 191,615
 McAllen, TX 106,414
 Pasadena, TX 141,674
 Plano, TX 222,030
 Round Rock, TX 61,136
 Rowlett, TX 44,503
 San Marcos, TX 34,733
 Shenandoah, TX 1,503
 Sugar Land, TX 63,328
 The Colony, TX 26,531
 Tomball, TX 9,089
 Farmington, UT 12,081
 Riverdale, UT 7,656
 Springville, UT 20,424
 Washington City, UT 8,186
 Chittenden County,
 VT 146,571
 Albemarle County,
 VA 79,236
 Arlington County,
 VA 189,453
 Blacksburg, VA 39,357
 Botetourt County, VA.. 30,496
 Chesapeake, VA 199,184
 Chesterfield County,
 VA 259,903
 Hanover County, VA .. 86,320
 Hopewell, VA 22,354

James City County, VA48,102	Clark County, WA..... 345,238	Morgantown, WV 26,809
Lexington, VA6,867	Federal Way, WA..... 83,259	Ashland County, WI.... 16,866
Lynchburg, VA65,269	Gig Harbor, WA..... 6,465	De Pere, WI..... 20,559
Newport News, VA ... 180,150	Hoquiam, WA..... 9,097	Eau Claire, WI..... 61,704
Northampton County, VA 13,093	Kent, WA 79,524	Marshfield, WI..... 18,800
Prince William County, VA280,813	King County, WA... 1,737,034	Milton, WI 5,132
Roanoke, VA 94,911	Kirkland, WA 45,054	Ozaukee County, WI.. 82,317
Spotsylvania County, VA 90,395	Kitsap County, WA.... 231,969	Suamico, WI 8,686
Stafford County, VA.....92,446	Lynnwood, WA..... 33,847	Village of Brown Deer, WI 12,170
Staunton, VA23,853	Mountlake Terrace, WA..... 20,362	Wausau, WI..... 38,426
Virginia Beach, VA....425,257	Ocean Shores, WA..... 3,836	Wauwatosa, WI 47,271
Williamsburg, VA..... 11,998	Olympia, WA..... 42,514	Whitewater, WI 13,437
Auburn, WA..... 40,314	Pasco, WA 32,066	Cheyenne, WY 53,011
Bellevue, WA..... 109,569	Renton, WA 50,052	Gillette, WY..... 19,646
Bellingham, WA.....67,171	Richland, WA 38,708	Teton County, WY 18,251
	Snoqualmie, WA..... 1,631	
	Tacoma, WA..... 193,556	
	Vancouver, WA 143,560	

VIRGINIA BENCHMARK COMPARISONS

Virginia Benchmarks				
	Chesterfield County average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Rating/Police services	78	3	14	Above
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Rating/Fire and emergency medical services	82	Not available	Not available	Not available
Rating/Response time of Emergency Medical Services	91	Not available	Not available	Not available
Rating/The County's recycling services	72	3	9	Above
Rating/The maintenance of roads in Chesterfield County	55	6	14	Above
Rating/Public water and wastewater services provided by County Utilities Dept	68	2	7	Above
Rating/Public library services in the County	83	5	15	Above
Rating/The maintenance of libraries	79	Not available	Not available	Not available
Rating/Parks in the County	78	3	9	Above
Rating/The maintenance of Parks	73	Not available	Not available	Not available
Rating/Recreational programs and services provided by the County	71	Not available	Not available	Not available
Rating/planning services	46	Not available	Not available	Not available
Rating/Animal control services	61	3	10	Above
Rating/Social Services in the County	60	Not available	Not available	Not available
Rating/Availability of medical and health services	76	1	11	Above
Rating/County services available for senior citizens	58	7	12	Similar
Rating/Services for children & youth not including public schools	64	1	8	Above
Rating/Employees on overall customer service	69	7	12	Below
Rating/Employees on courtesy	73	3	5	Similar
Rating/Chesterfield County employees on knowledge about County services	68	8	12	Below
Rating/Employees on timeliness in responding to questions and concerns	65	Not available	Not available	Not available
Rating/The quality of governmental services	67	7	16	Above
Sat/w Chesterfield County government	67	Not available	Not available	Not available
Rating/Quality of management of the County	59	Not available	Not available	Not available
Sat/ with value of services provided relative to taxes paid	66	5	15	Above

Virginia Benchmarks				
	Chesterfield County average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
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Rating/Museums & historical sites in Chesterfield County	60	Not available	Not available	Not available
Rating/Education provided by Chesterfield County Public Schools	76	2	16	Above
Rating/Overall cleanliness and appearance of the County	69	5	11	Above
Rating/Preservation and protection of historic resources	67	Not available	Not available	Not available
Rating/Overall quality of life in Chesterfield County	77	3	12	Above
Rating/Job opportunities in Chesterfield County	51	5	9	Above
Rating/Ease of starting a new business in Chesterfield County	49	Not available	Not available	Not available
Rating/Chesterfield County as a place to raise children	79	3	11	Above
Rating/Chesterfield as place to live compared to other cities or counties where you have lived	77	6	10	Above
Rating/Recreational opportunities in County	67	3	8	Above
Safety/In your neighborhood during the night	79	5	11	Above
Safety/In your home	87	Not available	Not available	Not available
Safety/In your neighborhood during the day	88	7	11	Below
Rating/Availability of safe affordable housing choices in County	55	2	10	Above
Safety/In County parks during the day	79	3	5	Below
Safety/In County parks at night	51	3	5	Below
Rating/Mental Health, Mental Retardation or Substance Use services provide by the County	60	Not available	Not available	Not available

JURISDICTIONS INCLUDED IN VIRGINIA BENCHMARK COMPARISONS

List below are the jurisdictions included in the national benchmark comparisons provided for the Chesterfield County followed by its 2000 population according to the U.S. Census.

Chesterfield County, VA	259,903
Albemarle County, VA	79,236
Arlington County, VA	189,453
Botetourt County, VA	30,496
Chesapeake, VA	199,184
Hanover County, VA	86,320
Hopewell, VA	22,354
James City County, VA	48,102
Lexington, VA	6,867
Lynchburg, VA	65,269
Newport News, VA	180,150
Northampton County, VA	13,093
Prince William County, VA ..	280,813
Roanoke, VA	94,911
Spotsylvania County, VA	90,395
Stafford County, VA	92,446
Staunton, VA	23,853
Virginia Beach, VA	425,257
Williamsburg, VA	11,998